

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	309	((current OR new OR incoming) ADJ (call\$2 OR contact\$2)) NEAR1 (prior OR previous)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/01/09 15:40
S2	19853	(call\$2 OR contact\$2) ADJ center\$2	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/17 19:00
S3	23	S1 and S2	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/17 19:00

## EAST Search History

S4	370	( "20010056349"  "20010056349"  "20020002460"  "20020002464"  "20020002464"  "20020010587"  "20020010587"  "20020012186"  "20020038422"  "20020118816"  "20020181692"  "20020194002"  "20030093465"  "20030123642"  "20030144959"  "20030152212"  "20030174830"  "20030177017"  "20040103324"  "20040162998"  "20050027612"  "4163124"  "4567323"  "4737983"  "4797911"  "4894857"  "5001710"  "5097528"  "5101425"  "5155761"  "5164983"  "5206903"  "5210789"  "5274700"  "5278898"  "5291550"  "5299260"  "5309513"  "5335268"  "5335269"  "5390243"  "5436965"  "5444774"  "5469503"  "5469504"  "5473773"  "5479497"  "5500795"  "5504894"  "5506898"  "5530744"  "5537470"  "5537542"  "5544232"  "5546452"  "5555299"  "5592378"  "5592542"  "5594726"  "5606361"  "5611076"  "5627884"  "5642515"  "5684872"  "5684874"  "5684964"  "5689698"  "5703943"  "5713014"  "5724092"  "5740238"  "5742675"  "5748468"  "5749079"  "5751707"  "5752027"  "5754639"  "5754776"  "5754841"  "5757904"  "5790677"  "5794250"  "5796393"  "5802282"  "5818907"  "5825869"  "5828747"  "5838968"  "5839117"  "5875437"  "5880720"  "5881238"  "5884032"  "5889956"  "5897622"  "5903641"  "5903877"  "5905793"  "5914951"  "5915012"  "5923745"  "5926538"  "5930786"  "5937051"  "5937402"  "5940496"  "5943416"  "5948065"  "5960073"  "5963635"  "5963911"  "5970132"  "5974135"  "5974462"  "5982873"  "5987117"  "5991392"  "5996013"  "5999963"  "6000832"  "6011844"  "6038293"  "6044144"  "6044205"  "6044355"  "6049547"  "6052723"  "6055308"  "6064730"  "6064731"  "6084954"  "6088441"  "6115462"  "6151571"  "6154769"  "6163607"  "6173053"  "6175564"  "6178441"  "6185292"  "6192122"  "6215865"  "6226377"  "6229819"  "6230183"  "6233333"  "6240471"  "6259969"  "6263359"  "6272544"  "6275806"  "6275812"  "6275991"  "6278777"  "6292550"  "6295353"  "6339754"  "6353810"  "6356632"  "6366668"  "6389028"  "6389132"  "6389400"  "6424709"  "6426950"  "6427137"  "6430282"  "6434230"  "6449356"  "6449358"  "6449646"  "6453038"  "6463148"  "6463346"  "6463415"  "6480826"  "6490350"  "6535600"  "6535601"  "6556033"  "6556
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## EAST Search History

S5	5	S4 and (relat\$9 NEAR2 (prior or previous))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/17 19:19
S6	36	S4 and ((previous OR prior) NEAR (call\$2 OR contact\$2))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/17 19:20
S7	0	kohler-joylee.in. and ((prior OR previous) NEAR (contact\$2 OR call\$2))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 11:48
S8	4	kohler-joylee.in.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 11:46
S9	0	KIEFHABER-SARAH.in. and ((prior OR previous) NEAR (contact\$2 OR call\$2))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 11:49
S10	25428	((prior OR previous) NEAR (contact\$2 OR call\$2))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 11:49
S11	19210	(contact OR call) ADJ center	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 11:50
S12	842	S10 and S11	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 11:50
S13	636	S12 and @ad<="20040331"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 08:38
S14	75	S13 and tag\$5 and performance\$9	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 13:38

## EAST Search History

S15	434	S13 and ((call\$2 OR contact\$2) NEAR4 relat\$9)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 13:43
S16	0	S13 and ((servic\$9 NEAR4 relat\$5) NEAR4 (other\$2 OR previous OR prior))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 13:45
S17	636	S13 AND ((repeat\$4 OR previous OR prior) NEAR1 (call\$2 OR contact\$2))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 15:42
S18	257193	((first OR second OR third) NEAR (call\$2 OR contact\$2))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 13:51
S19	376	S17 AND S18	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 14:04
S20	169	S19 and performance\$2	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 14:49
S21	62	S13 and ((first ADJ call) WITH (second ADJ call))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 15:46
S22	12	S13 and ((first ADJ contact) WITH (second ADJ Contact))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 15:45
S23	333989	"370"/\$.ccls. OR "379"/\$.ccls. OR "395"/\$.ccls. OR "705"/\$.ccls. OR "707"/\$.ccls. OR "709"/\$.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 08:35
S24	487	S13 and S23	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 15:45

## EAST Search History

S25	6	S24 and ((first ADJ contact) WITH (second ADJ Contact))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 15:45
S26	60	S24 and ((first ADJ call) WITH (second ADJ call))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 16:52
S27	20914	((track\$9 OR monitor\$9)WITH transaction)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 16:54
S28	31209	((track\$9 OR monitor\$9) WITH agent\$2)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 16:55
S29	1094	S23 and S27 and S28	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 16:56
S30	18062	((call or contact) ADJ center\$2)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 16:57
S31	241	S29 and S30	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 16:58
S32	176	S31 and @ad<="20040331"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 18:07
S33	176	S32 and relat\$9	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 17:05
S34	172	S33 and (prior OR previous OR first)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 17:19

## EAST Search History

S35	4	S33 not S34	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 17:07
S36	17	S34 and ((previous ADJ contact) OR (previous ADJ call))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 17:48
S37	68321	((call\$2 OR contact\$2) WITH related)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 17:51
S38	15015	S37 and S23	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 17:52
S39	16758	((call\$2 OR contact\$2) NEAR2 related)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 17:53
S40	6261	S23 and S39	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 17:55
S41	1003	S30 and S40	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 17:58
S42	375	S41 AND (first NEAR1 (call OR contact))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 18:00
S43	53	S41 AND ((first ADJ call) NEAR3 (second ADJ call))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 18:02
S44	42	S43 and @ad<="20040331"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/18 18:07

## EAST Search History

S45	1238	((agent\$2 NEAR2 select\$9) NEAR2 (contact\$2 OR call\$2))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 08:37
S46	334589	"370"/\$.ccls. OR "379"/\$.ccls. OR "395"/\$.ccls. OR "705"/\$.ccls. OR "707"/\$.ccls. OR "709"/\$.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 09:48
S47	598	S45 and S46	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 08:38
S48	481	S47 and @ad<="20040331"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 09:18
S49	194	S48 and repeat\$9	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 08:46
S50	28	S48 and (repeat\$9 NEAR2 (contact\$2 OR call\$2))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 09:04
S51	27	S50 and relat\$4	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 09:05
S52	24	S50 and (relat\$4 NEAR3 (contact\$2 OR call\$2))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 09:08
S53	17	S50 and (relat\$4 NEAR1 (contact\$2 OR call\$2))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 09:16
S54	828	((current OR new OR incoming) NEAR2 relat\$4) NEAR2 (previous OR prior OR last))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 09:23

## EAST Search History

S55	152	S54 and S46	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 09:18
S56	112	S55 and @ad<="20040331"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 09:53
S57	5	S56 and ((contact OR call) NEAR center)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 09:21
S58	14	(((((current OR new OR incoming) NEAR2 (contact\$2 OR call\$2)) NEAR2 relat\$4) NEAR2 (previous OR prior OR last))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 09:47
S59	356926	"370"/\$.ccls. OR "379"/\$.ccls. OR "395"/\$.ccls. OR "705"/\$.ccls. OR "707"/\$.ccls. OR "709"/\$.ccls. or "704"/\$.CCLS.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 09:49
S60	91	(((((monitor\$9 OR track\$9 OR observ\$9) NEAR8 agent\$2) NEAR7 customer\$2) NEAR2 servic\$9)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 11:32
S61	71	S60 and S59	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 09:53
S62	55	S61 and @ad<="20040331"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 11:39
S63	104732	agent\$2 ADJ select\$9	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 11:37
S64	1608	S63 and S59	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 11:31



## EAST Search History

S65	15	S64 and (((monitor\$9 OR track\$9 OR observ\$9) NEAR8 agent\$2) NEAR7 customer\$2) NEAR2 servic\$9)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 11:36
S66	352	((agent\$2 NEAR select\$9) NEAR7 servic\$9)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 11:39
S67	383	((agent\$2 NEAR select\$9) NEAR9 servic\$9)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 11:39
S68	285	S67 and S59	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 11:39
S69	231	S68 and @ad<="20040331"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 11:42
S70	85581	((indicator\$2 OR identifier\$2 OR mark\$2) NEAR11 (contact\$2 OR call\$2))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 11:44
S71	20512	S70 and S59	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 11:45
S72	67	S71 and S69	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/07/19 11:45
S73	10308	((contact\$2 call\$2 directory) NEAR2 center\$2) AND ((previuos first) NEAR2 (call\$3 contact\$2)))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 15:47
S74	0	("379" "707").ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 15:47

## EAST Search History

S75	153492	("379"/\$ "707"/\$).ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 15:48
S76	1965	S73 and S75	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 15:48
S77	1298	S76 and @ad<"20030228"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 16:03
S78	73067	((call\$2 contact\$2) NEAR2 relat\$5)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 15:51
S79	663	S77 and S78	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 15:55
S80	928	((relat\$5 NEAR (previous first)) NEAR (contact\$2 call\$2))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 15:57
S81	5	S79 and S80	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 16:02
S82	17	(relate\$5 NEAR2 (previous ADJ (contact\$2 call\$2)))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 17:05
S83	11	S82 and @ad<"20030228"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 16:21
S84	3	(related NEAR1 (previous ADJ contact\$2))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 16:20

## EAST Search History

S85	8	(related NEAR1 (previous ADJ call\$2))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 16:20
S86	11	S84 S85	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 16:21
S87	8	S86 and @ad<"20030228"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 18:54
S88	90085	((previous repeat\$4 last first) ADJ (contact\$2 call\$2))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 18:04
S89	106258	((contact\$2 call\$2) NEAR3 relat\$5)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 17:09
S90	12014	S88 and S89	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 17:10
S91	1925	S90 and ((contact\$2 call\$4 directory) NEAR2 center\$2)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 17:11
S92	1189	S91 and @ad<"20030228"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 17:14
S93	71	S92 and (multip\$5 NEAR contact\$2)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 17:55
S94	0	379/266.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 17:59

## EAST Search History

S95	69	379/266.02.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 17:59
S96	25	S95 and ((previous repeat\$4 last first) ADJ (contact\$2 call\$2))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 19:07
S97	23	S96 and @ad<"20030228"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 19:10
S98	7	S95 and ((previous repeat\$4) ADJ (contact\$2 call\$2))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 19:09
S99	10780	((previous repeat\$4) ADJ (contact\$2 call\$2))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 19:09
S100	424	S99 and ((contact call) ADJ center)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 19:10
S101	7470	S99 and @ad<"20030228"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/14 16:00
S102	222	S100 and @ad<"20030228"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 19:14
S103	0	S102 and (repeat ADJ contact\$2)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 19:15
S104	17	S102 and (previous ADJ contact\$2)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 19:16

## EAST Search History

S10 5	159	S102 and (previous ADJ call\$2)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 19:47
S10 6	102	S105 and queue\$9	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 19:48
S10 7	73092	S106 ((call\$2 contact\$2) NEAR2 relat\$5)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 19:49
S10 8	77	S106 and ((call\$2 contact\$2) NEAR2 relat\$5)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/09 19:49
S10 9	2	"6498845".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/14 15:58
S11 0	119	((track\$9 NEAR (contact\$2 call\$2)) and (key ADJ word\$2))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/14 15:59
S11 1	46	S110 and @ad<="20030228"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/14 16:02
S11 2	23	S111 and (relat\$9 NEAR4 (contact\$2 call\$2))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/14 17:42
S11 3	3	("6058163" "5946375").pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/01/14 17:43